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26 May 2015

Ms Joanna Parker Lead Enter and View Volunteer Healthwatch South Glos.

The Care Forum
The Vassall Centre
Fishponds
Bristol
BS16 2QQ

Re: Healthwatch South Gloucestershire: Enter and View visits, 30 March 2015 and 8 April 2015

Dear Healthwatch South Gloucestershire

Thank you all for this positive report about Beaufort House Care Home. It is good to hear that visitors feel welcome, and see what we try to achieve - a homely, comfortable, caring environment, where staff have a positive approach to those we care for.

Yours sincerely

Glenda Graham