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Date: 8th March 2017

Dear Charlotte

In response to our recent inspection report and our telephone conversation on 7<sup>th</sup> March, I have read the report and agree with your findings.

We listened to your previous recommendations and made several changes in response to them which I feel has had a positive impact upon the home.

I am at present addressing the issue of the carpet which needs replacing in one of the rooms and the signage and lighting of the front fire exit.

Yours faithfully

Daus )

S.Davis

Home Manager