

Enter & View Visits to Cambrian Green Day Services- Spring 2016 (Dementia Day Care)

Manager's response

The Enter & View Volunteers who visited Cambrian Green Day Services embraced our ethos here at the Centre and took full advantage of the time spent being open minded throughout. Volunteers engaged with the people who attend with full respect and compassion, valuing the time spent interacting with the staff team who deliver the care and support also.

The time invested with the team was of significant importance and helped the Volunteers develop a fuller understanding through their observations of the approaches we use and that “work well” when supporting people who have Dementia. This enabled the Volunteers to understand the complexity of the individuals needs and recognise the importance of how emotional well-being can be achieved with true connections from those who support and care for them.

I was impressed with how the Volunteers were willing to take on board and adjusted their own understanding of what true person centred care looks and feels like. The Volunteers witnessed the staff deliver care that enables the person with Dementia to take back some control in their lives all of which can be achieved with purpose and meaningful activity.

As the Manager and Leader of a Dementia service the time spent at the end of each session with the Volunteers to discuss and feedback their observations proved beneficial. I was able to observe how much had been learnt by the Volunteers and how this knowledge and research may then influence others.

Knowing that the Volunteers understood the importance of a Dementia setting whose culture, values and beliefs underpin its service delivery, whilst recognising the importance of making connections that are person centred. Also how significant Relationship Centred Care influences and supports all the approaches within a Dementia Care team and service provision.

Beth Tovey
Centre Manager
Cambrian Green Day Services